

Fall 2019

San Ramon Government 101 is BACK!

The San Ramon City Clerk's Department will host the 12th session of San Ramon Government 101 in the spring of 2020. The class goal is to enhance understanding of local government and departmental functions and encourage participation in the City's various Committees and Commissions.

The classes will be held on Mondays starting on February 24, 2020. The course runs for eight weeks. Each class begins at 6:30 PM and ends at 9:00 PM. One session will be held on a Saturday morning to facilitate a tour of the City to gain perspective on the various topics. Sessions will be held in different City facilities based on the presenting department. There will be a formal recognition of class participants at a City Council meeting.



The class is free, but space is limited and it fills up fast!!! Applications for the class are available at: www.sanramon.ca.gov/gov101.

You will be notified of your acceptance to participate in the program by early February. Contact the City Clerk's office at 925-973-2539 for additional information.

Student Transit Ticket Program

The San Ramon Student Transit Ticket Program is back! FREE public transit tickets are available on a first come, first served basis. The transit tickets provide an alternative to driving your student(s) to school. Students in Grades 1 – 12 are eligible to receive two (2) 12-ride County Connection transit tickets. This offer is available with a maximum

of three (3) students per household, while supplies last. Apply for the Program by visiting the City of San Ramon's website: www.sanramon.ca.gov/sttp.

Please Note: These transit tickets will no longer be accepted beginning

February 29, 2020 due to County Connection eliminating all paper transit tickets and encouraging student transit riders to apply for a Youth Clipper Card. For more information regarding Clipper Cards, please visit: www.clippercard.com.

What is My Flood Risk?

Residents should be aware of their flood risk. The Federal Emergency Management Agency (FEMA) publishes Flood Insurance Rate Maps (FIRMs) that delineate flood zones in the City. Areas designated as Zone "A" or "AE" are estimated to have a 1% chance or greater of being flooded every year. This includes areas of South San Ramon Creek, where some properties suffered flood damage in the Sunny Glen area during the winter of 2002. Your mortgage lender may require you to purchase flood insurance if your property is located in one of these zones. Regardless of your property's proximity to the flood zone, it is encouraged that you obtain flood insurance. If you have flood zone insurance, check to ensure you have contents coverage as well.



Protect yourself and your property

- Protect yourself from flood hazards by staying away. Do not walk or drive through flood waters.
- Protect your property from flood damage by ensuring adequate drainage paths around your home; elevating electrical panels, furnaces, water heaters and appliances; and moving essential items and valuables to upper floors.



- Build responsibly. Check with the City Building Division before you build, alter, or grade your property. You may need a permit to ensure the project is compliant with all regulations.
- Do your part to keep our creeks and drainage system functioning by keeping leaves, trash and debris away from storm drain inlets. If you see an area that is at risk from flooding from a clogged storm drain inlet, down tree, or flooded roadway, contact our Public Services Division at 925-973-2800 or Police Dispatch at 925-973-2779 after hours.

What is the City Doing to Reduce My Flood Risk?

The City's on-going participation in FEMA's Community Rating System (CRS) Program helps San Ramon property owners reduce their risk from flooding and provides them a discount on their flood insurance premiums. Under this Program, the City performs activities such as:

- Maintenance of drainage infrastructure (storm drain inlets, pipes, and creeks)
- Enforcement of the City's Floodplain Management Ordinance
- Outreach to residents, lenders, and insurance agents
- Assistance in determining flood zones and reading Flood Insurance Rate Maps (FIRMs)

By performing these annual activities, FEMA has awarded the City a CRS Class rating of 6, providing residents up to a 20% discount in their flood insurance premiums, which should be incorporated into your insurance quote.

If you would like more information about the CRS Program, flood risk, flood insurance, or flood zone determination, visit FEMA's websites at www.floodsmart.gov, www.floodsmart.gov, or contact City staff at 925-973-2670.

Beginning October 1, 2019, ACI of San Ramon Will be Your New Service Provider for the Collection of Recyclables, Organics, and Garbage

Why the change?

- The current contract with Waste Management expires on September 30, 2019.
- Waste Management was not willing to extend its contract at current rates.
- City Council directed staff to issue a Request for Proposals (RFP) for a new contract.
- The City received competitive proposals from four different companies.
- All four proposals contained significant garbage rate increases.
- The City Council unanimously selected ACI at the September 25, 2018 City Council Meeting.
- The final negotiated contract was approved at the November 13, 2018 City Council Meeting.







NICS GRAY = GARBAGE

Garbage Rates to Increase January 1, 2020 (recyclables and organics included)

Garbage Rates for Single Family Homes					
Garbage Cart Size (gallons)	20	35	64	96	
2019 Rates (\$/month)	\$ 26.06	\$ 32.20	\$ 55.57	\$ 88.53	
2020 Rates (\$/month)	\$ 33.65	\$ 41.56	\$ 71.69	\$ 114.18	
\$ / Month Increase	\$ 7.59	\$ 9.36	\$ 16.12	\$ 25.65	
% Increase	29%	29%	29%	29%	

Why are rates increasing?

Factors contributing to the rate increase include:

- Expiration of the current contract
- Labor costs
- Restricted export requirements for recyclables
- Low recyclables commodity revenues
- New State regulations
- New containers and services

Garbage rates would have increased no matter which proposer was selected. ACI of San Ramon will charge the current 2019 garbage rates for October through December 2019. Garbage rates will increase on January 1, 2020. This is a one-time large rate increase, which is typical at the beginning of a new contract. Future annual rate increases should be much smaller, and are limited by the contract. The new contract is for 15 years.

Your garbage rate is based on the size of your garbage cart. Residential recyclables and organics carts are provided at no additional charge. Curbside customers may receive up to two 96-gallon recyclables carts

and two 96-gallon organics carts at no additional charge. All three types of carts (garbage, recyclables, and organics) are available in four sizes: 20, 35, 64, and 96 gallons. Customers can minimize garbage bills by properly sorting their waste and decreasing the size of their garbage cart.

Please contact ACI of San Ramon **AFTER** October 1, 2019 to change the size of your carts or request additional recyclables or organics carts. ACI can be reached at: 925-380-9480 or via email at info@AlamedaCountyIndustries.com.

Visit ACI's San Ramon website to sign up for paperless billing and auto bill pay, and to learn more about your new services and how to recycle at: www.SanRamonRecycles.com.

For more information, please visit: www.sanramon.ca.gov/sanramonrecycles, email srsolidwaste@sanramon.ca.gov, or contact City staff at 925-973-2824.

Watch for the Grand Re-Opening of Our Community Centers!

Two of San Ramon's favorite facilities turn 30 this year! The Alcosta Senior and Community Center and the San Ramon Community Center at Central Park were both constructed in 1989. While the Alcosta Senior and Community Center has been expanded since it first opened, the San Ramon Community Center remains virtually unchanged. Both of these Community Centers are popular spots for classes, special events, and rentals. The City of San Ramon would like to see their popularity continue, and perhaps, even grow! To reach that goal, both facilities will be renovated this year.

The Alcosta Senior and Community Center is enjoyed 245 days per year and serves approximately 40,633 people a year. By day, the Center provides a daily lunch program, classes,

trips, resources and socialization to San Ramon residents 55 and over. By night, the Center hosts classes, programs, and rentals for residents of all ages. With all of that activity, the facility has seen a lot of use in its 30 years. The renovation project is designed to make the facility more enjoyable for those who use it every day and make it more appealing to those who may be looking for an updated rental facility.

The **San Ramon Community Center**'s large carpeted rooms, various meeting and classroom spaces, as well as location within Central Park, make it a very popular facility. The Center hosts a variety of programs from the time it opens until it closes each weekday. The weekends are usually booked with rentals both morning and night. The renovation project for this Center is designed to re-energize and

modernize the finishes in the facility and encourage new rental opportunities.

Both projects include new paint, flooring, and renovated restrooms. The Alcosta Senior and Community Center will also receive new kitchen cabinets, a new fire place insert, and a new ceiling treatment in the Vista Grande Room. The San Ramon Community Center will receive a new stair railing, several new windows and new sliding front doors.

The Alcosta Senior and Community Center will be the first project and is set to begin in October, followed by the San Ramon Community Center, which will begin in December. Watch for the Grand Re-Opening of these Community Centers as we work to improve your facilities.

New County Connection Weekend Service - Route 335!

As part of the overall transit service restructure that took place in March 2019, County Connection added new weekend transit service in San Ramon, Route 335. The Route serves the San Ramon Transit Center to the Dublin/Pleasanton BART Station via Bollinger Canyon Road. A detailed Route with map is available on the City's website at: www.sanramon.ca.gov/transportation.



Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road Update

Final design of the Iron Horse Trail Bicycle and Pedestrian Overcrossing at Bollinger Canyon Road will begin this winter! The new overcrossing will remove the existing at-grade crosswalk and allow pedestrians and cyclists to move unimpeded over this high-volume arterial roadway. The overcrossing will

have environmental benefits as well, such as providing vehicle emission reductions due to both the increased pedestrian use of the Trail and vehicles no longer having to stop and idle while pedestrians and cyclists cross the roadway. Currently, the City has obtained State environmental clearance and expects to obtain

federal environmental clearance within the next few months.

The City has been actively studying and preparing for this overcrossing for many years. This long process of planning, analysis, and public input resulted in the final City Council selection of a cable stayed bridge design with a center pylon (as shown). Due to this being a large and complex project that will have regional benefits, the City has teamed with Contra Costa Transportation Authority (CCTA) to help administer this important project.

The City is also currently pursuing additional grant funding opportunities to help fund the Project.



Student Traffic Safety

School is back in session! The City and the San Ramon Valley Street Smarts Program want to ensure the highest level of safety for everyone.

Drivers should always:

- Adhere to the 25 mph school zone, slow down, and obey all traffic laws and speed limits.
- Comply with local school drop-off and pick-up procedures.
- Unload children on the school side of the street or designated drop-off area.

IT'S UP TO YOU! BIKE, WALK & DRIVE SAFELY Street Smarts WWW.street-smarts.com

- Have children cross the street at crosswalks only.
- Be cautious of pedestrians and cyclists crossing at Iron Horse Trail crossings.
- Avoid stopping or double parking to let children out of the car.
- Prepare to stop for a school bus when overhead yellow lights are flashing.
- Watch for children walking or biking to school when backing out of a driveway and in areas near a school.
- Avoid cell phone use!

For additional driver safety tips, please visit: www.street-smarts.com/2018/08/back-to-school-safety-tips-for-drivers/



Residential Customer

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OCTOBER – NOVEMBER – DECEMBER 2019 EVENTS

OCTOBER

October 5 Oktoberfest -San Ramon Historic Foundation Forest Home Farms

October 11 **Bedtime Theater featuring Unique Derique** San Ramon Community Center

October 18 I Am King: The Michael Jackson **Experience** Dougherty Valley Performing Arts Center

October 19

San Ramon Library Foundation: Adventures in Jazz - Mads Tolling & Jacob Fischer Duo

San Ramon Library

October 20 San Ramon **Symphonic Band** Fall Concert: Superhero Soundtrack Dougherty Valley

October 25 **Trunk or Treat** Central Park

Performing Arts Center

October 26 Lady K & the Kings of Swing present: Halloween Ball

and Costume Party

San Ramon Community Center

NOVEMBER

November 2 San Ramon Senior Center Foundation: **Holiday Boutique** San Ramon Community Center

November 16 San Ramon **Library Foundation:** Adventures in Jazz - Erik Jekabson **New Orleans Band, featuring Kenny Washington** San Ramon Library

DECEMBER

December 7 Bah Humbua! 5K Run/Walk & Kid's Dash



San Ramon Community Center

December 7 San Ramon Library Foundation: Adventures in Jazz -Nicholas Bearde & Trio San Ramon Library

December 14 Holiday on the Farm Forest Home Farms

Contact Information

City Council

Bill Clarkson, Mayor Scott Perkins, Vice Mayor David E. Hudson, Councilmember Philip G. O'Loane, Councilmember Sabina Zafar, Councilmember

City Council	973-2530
City Manager	973-2530

Department Services

Building973-2580
Business License
City Clerk
Economic Development973-2554
Human Resources973-2523
Engineering973-2670
Passport Services
Parks & Community Services973-3200
Planning
Police
Public Services
Transportation

Facilities

Alcosta Senior & Community Center 973-3250
Dougherty Station Community Center 973-3200
Dougherty Station Library973-3380
Dougherty Valley Aquatic Center 973-3335
Dougherty Valley Performing Arts Center 973-3343
Permit Center
San Ramon Community Ctr & Central Park 973-3200
San Ramon Library973-2850
San Ramon Olympic Pool973-3240

www.sanramon.ca.gov

*These events require registration or ticket purchase.
For more information, please visit www.SanRamon.ca.gov/parks or call (925) 973-3200.